CINCINNATI BELL TELEPHONE COMPANY

Section 62 5th Revised Page 1 Cancels 4th Revised Page 1

BUSINESS SERVICE PACKAGES

A. DESCRIPTION

Business Service Packages contain specific groups of business services; priced at rates that are less than if the services were purchased separately. These packages contain a variety of voice, data and optional services that are tariffed individually in CBT's General Exchange, Access and Exchange Rate Tariffs. For the most part, the terms and conditions that apply to the services when they are purchased individually, will apply to the services when they are purchased as part of a Business Service Package. Exceptions are addressed in Paragraph B. Below is a list of services included in each of the Business Service Packages:

- Total Access Business Complete Connection Bundles (includes anywhere from 3 to 24 lines)
 Business Complete Connections Service (GET Section 45) each line
 Hunting Service (GET Section 45) each line
- Total Access Centrex 2000 Bundles (includes anywhere from 4 to 24 lines)
 Deluxe Service Package (GET Section 34) each line
 Hunting Service (GET Section 34) each line
 Calling Name and Number (GET Section 34) each line

Calling Name and Number (GET Section 34) each line

3. Total Access Trunk Advantage Bundles (includes anywhere from 13 to 24 channels)

(N)

1 Digital Trunk Facility (ERT Section 5) 13-24 Two-way DID Channels (ERT Section 5) 1 Group of 20 DID numbers (ERT Section 5)

4. Total Access Prime Advantage Bundles (includes anywhere from 13 to 23 channels)
1 Primary Rate Facility (ERT Section 6)
13-23 Two-way DID channels (ERT Section 6)

Prime Calling Name and Number (ERT Section 6) 1 Group of 20 DID numbers (ERT Section 6)

(N) (M)

(T)

(M)

Material previously found on this page can be found on page 2.

PUBLIC SERVICE COMMISSION OF KENTUCKY EFFECTIVE 02/28/2005

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

2005

Issued: January 28, 2005

D. Scott Ringo Jr., Assistant Secretary & Director, Regulatory Affairstive Director

CINCINNATI BELL TELEPHONE COMPANY

Section 62 4th Revised Page 2 Cancels 3rd Revised Page 2

(D)

BUSINESS SERVICE PACKAGES

A. DESCRIPTION (Continued)

5. Reserved (T)(D)

6. Full Access 23-Line Prime Advantage Bundle

1 Prime Advantage Facility (ERT Section 6)

23 2-Way DID Channels (ERT Section 6)

3 Groups of 20 DID Number Blocks (ERT Section 6)

Prime Advantage Caller ID (ERT Section 6)

23 Selective Call Acceptance Services (GET Section 43)

1 Email URL Directory Listings (GET Section 6)

1 Channel Termination (Access Services Tariff)

Channel Mileage Fixed (Fixed and Per Mile) (Access Services Tariff)

7. Full Access 24-Line Trunk Advantage Bundle

1 Digital Facility (ERT Section 5)

24 2-Way DID Channels (ERT Section 5)

3 Groups of 20 DID number blocks (ERT Section 5)

24 Selective Call Acceptance Services (GET Section 43)

1 Email URL Directory Listings (GET Section 6)

1 Channel Termination (Access Services Tariff)(Note 1)

Channel Mileage (Fixed and Per Mile) (Access Services Tariff)(Note PUBLIC SERVICE COMMISSION

Material appearing on this page previously appeared on page 1. Material previously appearing on this page can not be found on page 3

Issued: May 18, 2005 Effective

D. Scott Ringo, Jr., Assistant Secretary, Chy

otePUBLIC SERVICE COMMISSION
OF KENTUCKY
EFFECTIVE
6/2/2005
PURSUANT TO 807 KAR 5:011
SECTION 9 (1)

Effective: June 2, 2005

Executive Director

CINCINNATI BELL TELEPHONE COMPANY

Section 62 4th Revised Page 3 Cancels 3rd Revised Page 3

BUSINESS SERVICE PACKAGES

A. DESCRIPTION (Continued)

6. Full Access 23-Line Prime Advantage Bundle with Small Office DSL (T)(M)1 Prime Advantage Facility (ERT Section 6) 23 2-Way DID Channels (ERT Section 6) 3 Groups of 20 DID Number Blocks (ERT Section 6) Prime Advantage Caller ID (ERT Section 6) 23 Selective Call Acceptance Services (GET Section 43) 1 Email URL Directory Listings (GET Section 6) Direct ADSL 3.0 Mbps/768 Kbps (GET Section 44)

7. Full Access 24-Line Trunk Advantage Bundle with Small Office DSL

(T)

(M)

1 Digital Facility (ERT Section 5)

24 2-Way DID Channels (ERT Section 5)

1 Flat rate business line (ERT Section 2)

3 Groups of 20 DID number blocks (ERT Section 5)

24 Selective Call Acceptance Services (GET Section 43)

1 Email URL Directory Listings (GET Section 6)

Direct ADSL 3.0 Mbps/768 Kbps (GET Section 44)

1 Flat rate business line (ERT Section 2)

OF KENTUCKY **EFFECTIVE** 02/28/2005 PURSUANT TO 807 KAR 5:011

Material appearing on this page was previously found on page 2.

Issued: January 28, 2005

D. Scott Ringo Jr., Assistant Secretary & Director, Regulatory Affairstive Director

PUBLIC SERVICE COMMISSION

SECTION 9 (1)

2005

(T)

CINCINNATI BELL TELEPHONE COMPANY

Section 62 3rd Revised Page 3.1 Cancels 2nd Revised Page 3.1

BUSINESS SERVICE PACKAGES

B. TERMS AND CONDITIONS

- 1. The components of the Business Service Packages are not to be split among multiple Customers or locations.
- 2. The minimum service period for the Total Access bundles is 12 months.
- 3. If a Customer disconnects any of the services included in a Business Service Package they will continue to be responsible for the entire monthly rate of the package.
- 4. Business Service Packages are offered under the Variable Term Payment Plan. Conditions and regulations pertaining to the variable term payment plan are contained in Section 34 of this tariff. The term payment plans available for the Total Access bundles are 12, 24 or 36-months. The term payment plan available for the Full Access bundles is 36 months.
- 5. If a customer who is currently under a term payment plan, wishes to upgrade to a larger bundle, they may due so without incurring termination charges or nonrecurring charges. The customer will be required to choose a term payment plan that is equal to or greater than their current term payment plan.
- 6. If a Customer terminates service, without cause, prior to the expiration of the term, the Customer will pay to CBT a termination charge equal to all remaining amounts due or to become due, including but not limited to all monthly charges for which Customer would have been responsible if the customer had not terminated prior to the end of the applicable term payment plan. (See Note)
- 7. Completion of Term Payment Plan
 - a. If service was installed prior to February 1, 2005 and the customer does not elect to renew the contract for another payment period and does not elect to discontinue the bundle, the bundle will continue to be provided to the customer at the current rates for the month-to-month payment period. The month-tomonth rates will be subject to rate adjustments. If the service was installed on or after February 1, 2005 and the customer does not renew for another payment period and does not elect to discontinue the bundle, the terms and conditions found under "renewal options" in Section 34 will apply.
 - b. Upon completion of the 36-month term agreement for the 3 7 line grandfathered bundles found in Paragraph D, Customers will be required to move to a different service or bundle.

Note: Commission approval of the termination liability for these Business Service Package contracts, as described above, is not intended to indicate that the Commission has approved or sanctioned any terms or provisions contained therein. Signatories to such contracts shall be free to pursue whatever legal remedies they may have should a dispute arise. PUBLIC SERVICE COMMISSION

Material previously found on this page can be found on page 4.

Issued: May 2, 2005

D. Scott Ringo, Jr., Assistant Secretary, CRC

EFFECTIVE 5/17/2005 PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

OF KENTUCKY

(T)

(Ť)

Effective: May 17, 2005

Executive Director

CINCINNATI BELL TELEPHONE COMPANY

Section 62 4th Revised Page 4 Cancels 3rd Revised Page 4

BUSINESS SERVICE PACKAGES

- B. TERMS AND CONDITIONS (Continued)
 - 7. Completion of Term Payment Plan (Continued)
 - c. Upon completion of the 36-month term agreement for the 23 24 line Full Access bundles the Customer may renew their contract at the current, tariffed rates for the Full Access Bundles. If service was installed prior to February 1, 2005 and the Customer does not renew their contract prior to the expiration date and does not elect to discontinue the Full Access Bundle, service will be continued, but the Customer will be required to pay the individual tariffed rates associated with each service in the bundle. If the service was installed on or after February 1, 2005 and the customer does not renew for another payment period and does not elect to discontinue the bundle, the terms and conditions found under "renewal options" in Section 34 will apply.
 - 8. When establishing a Business Service Package as a new service or when moving an existing service to a different address the nonrecurring charges will be applied.
 - 9. Customers subscribing to a Business Service Package may change service/features at anytime without incurring a charge for making such a change once the package has been established. However, customers changing their telephone numbers (except for Distinctive Ringing) will be billed the nonrecurring charge to change numbers as specified in the Company's ERT, Section 2.
 - 10. All charges (such as End User Common Line, E-911 Service, taxes and other surcharges) normally associated with access line service, Prime Advantage Service, Trunk Advantage Service, Integrated Advantage Service and Centrex 2000 Service will be billed in addition to the monthly charge for the Business Service Package.
 - 11. The Local Service Areas for these packages are the same as the Local Service Areas defined in Section 3 of the Company's ERT. Community Connection Service charges, as described in Section 1 of the Company's ERT, apply to the packages when appropriate. All rules, regulations and limitations for the services included in these packages and as found in other sections of this tariff, and of the Exchange Rate Tariff. apply to the packages except as otherwise noted.
 - 12. Business Service Package subscribers are not eligible for special promotions that may be applicable to the individual services included in the package unless the package is specifically noted for inclusion in the promotion.
 - 13. The Customer is required to pre-determine the telephone lines that are to be a part of the hunting arrangement. Hunting service will be placed on every telephone line in the hunting arrangement. To accommodate the provisioning of the hunting arrangement, Call Waiting Service cannot be activated on the telephone lines that have been chosen by the customer to be part of the hibiting as in the customer to be part of last line. Also, the Voice Mail Support Service, will not be activated on any of the legislation lines. Which are involved in the hunting arrangement. Only works with series bunt does not work with the first or circular hunt 6/2/2005

Material appearing on this page was previously on page 3.1.

Issued: May 18, 2005

D. Scott Ringo, Jr., Assistant Secretary, Cincinnati, Ohid Executive Director

(D)

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)

CINCINNATI BELL TELEPHONE COMPANY

Section 62 4th Revised Page 5 Cancels 3rd Revised Page 5

BUSINESS SERVICE PACKAGES

C. RATES AND CHARGES

1. Total Access (Note 1)

		itial Charge							
Channel/	Trunk/	C 4	Complete	MTN (10.14	2434	2634	HIGOG	
<u>Line Size</u>	<u>Prime Adv.</u>	<u>Centrex</u>	Connection	<u>MTM</u>	<u>12 Mo.</u>	<u>24 Mo.</u>	<u>36 Mo.</u>	<u>USOC</u>	
3 Lines			\$ 205.00	\$ 190.40(I)	\$ 180.40 165.40*	\$ 172.50 157.50*	\$ 165.00 150.00*	TAF03	(N)(C)
4 Lines		\$ 147.00	273.00	250.50(I)	240.50 220.50*	230.00 210.00*	220.00 200.00*	TAF04	
5 Lines		184.00	341.00	310.65(I)	300.65 275.65*	287.50 262.50*	275.00 250.00*	TAF05	
6 Lines		220.00	410.00	370.75(I)	360.75 330.75*	345.00 315.00*	330.00 300.00*	TAF06	
7 Lines		257.00	478.00	430.90(I)	420.90 385.90*	402.50 367.50*	385.00 350.00*	TAF07	
8 Lines		294.00	546.00	491.00(I)	481.00 441.00*	460.00 420.00*	440.00 400.00*	TAF08	
9 Lines		331.00	614.00	551.15(I)	541.15 496.15*	517.50 472.50*	495.00 450.00*	TAF09	
10 Lines		367.00	683.00	611.50(I)	601.25 551.25*	575.00 525.00*	550.00 500.00*	TAF10	
11 Lines		404.00	751.00	671.40(I)	661.40 606.40*	632.50 577.50*	605.00 550.00*	TAF11	(N)(C)
									(M)

Note 1: The price is for the total bundle. The components of a bundle are not to be split among multiple customers or locations.

Material moved to page 6.

Issued: August 1, 2006 Effective: August

D. Scott Ringo Jr., Assistant Secretary & Director, Regulatory Affairs

RECEIVED

(M)

, 2006

PUBLIC SERVICE COMMISSION OF KENTUCKY

^{*} These rates apply to Total Access bundles with lines that were in place as of July 31, 2006. (C)

CINCINNATI BELL TELEPHONE COMPANY

Section 62 4th Revised Page 6 Cancels 3rd Revised Page 6

BUSINESS SERVICE PACKAGES

C. RATES AND CHARGES (Continued)

1. Total Access (Note 1)

	Initia	l Charges							
Channel/	Trunk/		Complete						
Line Size	<u>Prime Adv.</u>	Centrex	Connection	<u>MTM</u>	<u>12 Mo.</u>	<u>24 Mo.</u>	<u>36 Mo.</u>	<u>USOC</u>	
12 Lines		\$441.00	\$ 819.00	\$ 731.50(I)	\$ 721.50 661.50*	\$ 690.00 \$ 630.00*	660.00 600.00*	TAF12	(N)(C) (M) (M)
13 Lines		478.00	887.00	791.65(I)	781.65 716.65*	747.50 682.50*	715.00 650.00*	TAF13	
13 Channels	\$1067.40			726.65	716.65	682.50	650.00	TAF13	
14 Lines		514.00	956.00	851.75(I)	841.75 771.75*	805.00 735.00*	770.00 700.00*	TAF14	
14 Channels	1087.40			743.15	733.15	698.25	665.00	TAF14	
15 Lines		551.00	1024.00	911.90(I)	901.90 826.90*	862.50 787.50*	825.00 750.00*	TAF15	
15 Channels	1107.40			759.75	749.75	714.00	680.00	TAF15	
16 Lines		588.00	1092.00	972.00(I)	962.00 882.00*	920.00 840.00*	880.00 800.00*	TAF16	
16 Channels	1127.40			776.25	766.25	729.75	695.00	TAF16	(N)(C)

(M) (M)

Note 1: The price is for the total bundle. The components of a bundle are not to be split among multiple customers or locations.

* These rates apply to Total Access bundles with lines that were in place as of July 31, 2006. (C)

Material moved from page 5. (T)

Material moved to page 7. (T)

Issued: August 1, 2006 Effective: August

RECEIVED
8/1/2006

PUBLIC SERVICE COMMISSION OF KENTUCKY

D. Scott Ringo Jr., Assistant Secretary & Director, Regulatory Affairs

CINCINNATI BELL TELEPHONE COMPANY

Section 62 4th Revised Page 7 Cancels 3rd Revised Page 7

BUSINESS SERVICE PACKAGES

C. RATES AND CHARGES (Continued)

1. Total Access (Note 1)

C1 1/		al Charges	<u> </u>						
Channel/ Line Size	Trunk/ Prime Adv.	Centrex	Connection	<u>MTM</u>	<u>12 Mo.</u>	<u>24 Mo.</u>	<u>36 Mo.</u>	<u>USOC</u>	
17 Lines		\$ 625.00	\$1160.00	\$1032.15(I)	\$1022.15 937.15*	\$ 977.50 892.50*		TAF17	(N)(C) (M)
17 Channels	\$1147.40			792.75	782.75	745.50	710.00	TAF17	
18 Lines		661.00	1229.00	1092.25(I)	1082.25 992.25*	1035.00 945.00*	990.00 900.00*	TAF18	
18 Channels	1167.40			809.30	799.30	761.25	725.00	TAF18	(M)
19 Line		698.00	\$1297.00	1152.40(I)	1142.40 1047.40*	1092.50 997.50*	1045.00 950.00*	TAF19	
19 Channels	1187.40			825.75	815.75	777.00	740.00	TAF19	
20 Lines		735.00	1365.00	1212.50(I)	1202.50 1102.50*		1100.00 1000.00*	TAF20	
20 Channels	1207.40			842.50	832.50	792.75	755.00	TAF20	
21 Lines		772.00	1433.00	1272.65(I)	1262.65 1157.65*	1207.50 1102.50*		TAF21	
21 Channels	1227.40			859.00	849.00	808.50	770.00	TAF21	(N)(C) (M)

Note 1: The price is for the total bundle. The components of a bundle are not to be split among multiple customers or locations.

* These rates apply to Total Access bundles with lines that were in place as of July 31, 2006. (C)

Material moved from pages 6.

Material moved to page 7.1.

RECEIVED

(M) (M)

Issued: August 1, 2006 Effective: August

^{, 200}UBLIC SERVICE COMMISSION OF KENTUCKY

D. Scott Ringo Jr., Assistant Secretary & Director, Regulatory Affairs

CINCINNATI BELL TELEPHONE COMPANY

Section 62 Original Page 7.1

BUSINESS SERVICE PACKAGES

C. RATES AND CHARGES (Continued)

1. Total Access (Note 1)

	-		al Charges								
	Channel/	Trunk/	a	Complete) (T) (1036	2434	2634	HIGOG		
	<u>Line Size</u>	Prime Adv.	Centrex	Connection	<u>MTM</u>	<u>12 Mo.</u>	<u>24 Mo.</u>	<u>36 Mo.</u>	<u>USOC</u>		
	22 Lines		\$ 808.00	\$1502.00	\$1332.75(I)	\$1322.75	\$1265.00 \$	\$1210.00	TAF22	(N)(C)	(M)
						1212.75*	1155.00*	1100.00*			
	22 Channels	\$1247.40			875.50	865.50	824.25	785.00	TAF22		
	23 Lines		845.00	1570.00	1392.90(I)	1382.90	1322.50		TAF23		
						1267.90*	1207.50*	1150.00*			
	23 Channels	1267.40			892.00	882.00	840.00	800.00	TAF23		
	24 Lines		882.00	1638.00	1453.00(I)	1443.00	1380.00	1320.00	TAF24		
						1323.00*	1260.00*	1200.00*			
	24 Channels	1287.40			908.50	898.50	855.75	815.00	TAF24	(N)(C)	
2.	Total Access	- Optional D	SL Ungrade	e 3 – 24 Line E	Bundles						
	10001110000	opuona 2	52 opg		ouriares						
	Direct DSL 3	Mbps/768Kb	pps		100.00	100.00	100.00	100.00			

Note 1: The price is for the total bundle. The components of a bundle are not to be split among multiple customers or locations.

Material moved from page 7.

(T)

(C) (M)

RECEIVED

Issued: August 1, 2006 Effective: August

D. Scott Ringo Jr., Assistant Secretary & Director, Regulatory Affairs

PUBLIC SERVICE COMMISSION OF KENTUCKY

^{*} These rates apply to Total Access bundles with lines that were in place as of July 31, 2006.

CINCINNATI BELL TELEPHONE COMPANY

Section 62 1st Revised Page 8 Cancels Original Page 8

BUSINESS SERVICE PACKAGES

C. RATES AND CHARGES (Continued)

Description (Notes 1 & 2)	Initial <u>Charge</u>	<u>MTM</u>	<u>12 Mo.</u>	<u>24 Mo.</u>	<u>36 Mo.</u>	<u>USOC</u>		
							(D) (D)	
Full Access 23-Line Prime Advantage	1360.00	n/a	n/a	n/a	1485.00			
Full Access 24-Line Trunk Advantage	1250.00	n/a	n/a	n/a	1345.00			
Full Access 23-Line Prime Advantage with Small Office DSL	1360.00	n/a	n/a	n/a	834.00			
Full Access 24-Line Trunk Advantage with Small Office DSL	1250.00	n/a	n/a	n/a	834.00			

Note 1: The components of a bundle are not to be split among multiple Customers or locations.

Note 2: Rates are applicable for all Rate Bands.

PUBLIC SERVICE COMMISSION OF KENTUCKY **EFFECTIVE** 6/2/2005 **PURSUANT TO 807 KAR 5:011** SECTION 9 (1)

Material appearing on this page was previously on page 5.

Issued: May 18, 2005

D. Scott Ringo, Jr., Assistant Secretary, Cincinnati, Ohio Executive Director

CINCINNATI BELL TELEPHONE COMPANY

Section 62 Original Page 9

EXECUTIVE DIRECTOR

BUSINESS SERVICE PACKAGES

(N) D. GRANDFATHERED BUNDLES The following bundles are grandfathered as of June 21, 2004. There will be no new installations of these (C) bundles. Customers currently subscribing to these bundles under the 36-month term payment plan will be able to retain the bundle until their contract expires. At that time, the customer will be required to move to a different service or bundle. If the customer moves to one of the business service packages the nonrecurring charges will be waived. These customers may also transfer to a new bundle, prior to the end of their current 36-month contract, without incurring termination liabilities and applicable nonrecurring charges will be waived. (C) 1. Descriptions Full Access 3-Line Business Complete Connections Package (T)(M)3 Business Complete Connections (GET Section 45) 3 Hunting Services (GET Section 45) 1 Direct ADSL 1.5 Mbps/768 Kbps Service (GET Section 44) 1 Email URL Directory Listing (GET Section 6) 3 Selective Call Acceptance Services (GET Section 43) (T) b. Full Access 5-Line Business Complete Connections Package 5 Business Complete Connections (GET Section 45) 5 Hunting Services (GET Section 45) 1 Direct ADSL 1.5 Mbps/768 Kbps Service (GET Section 44) 1 Email URL Directory Listing (GET Section 6) 5 Selective Call Acceptance Services (GET Section 43) c. Full Access 5-Line Centrex 2000 Deluxe Line Package (T) 5 Centrex 2000 Deluxe Lines (GET Section 34) 5 Centrex Hunting Services (GET Section 34) 5 Centrex Anywhere Call Forwarding Services (GET Section 34) 5 Message Waiting Indicator Services (GET Section 25) 5 Centrex Calling Name and Number Services (GET Section 34) 1 Direct ADSL 1.5 Mbps/768 Kbps Service (GET Section 44) 1 Email URL Directory Listing (GET Section 6) 5 Selective Call Acceptance Services (GET Section 43) d. Full Access 7-Line Business Complete Connections Package (T) 7 Business Complete Connections (GET Section 45) 7 Hunting Services (GET Section 45) 1 Direct ADSL 1.5 Mbps/768 Kbps Service (GET Section 44) **PUBLIC SERVICE COMMISSION OFKENTUCKY** 1 Email URL Directory Listing (GET Section 6) **EFFECTIVE** 7 Selective Call Acceptance Services (GET Section 43) (T)(M)JUN 23 2004 PURSUANT TO 807 KAR 5:011 Material appearing on this page was previously on page 1. (T) SECTION 9 (1)

Issued: May 24,2004 Effective: June 23, 2004

CINCINNATI BELL TELEPHONE COMPANY

Section 62 Original Page 10

BUSINESS SERVICE PACKAGES

D. GRANDFATHERED BUNDLES (Continued)

(N)

1. Descriptions (Continued)

e. Full Access 7-Line Centrex 2000 Deluxe Line Package

(T)(M

- 7 Centrex 2000 Deluxe Lines (GET Section 34)
- 7 Centrex Hunting Services (GET Section 34)
- 7 Centrex Anywhere Call Forwarding Services (GET Section 34)
- 7 Message Waiting Indicator Services (GET Section 25)
- 7 Centrex Calling Name and Number Services (GET Section 34)
- 1 Direct ADSL 1.5 Mbps/768 Kbps Service (GET Section 44)
- 1 Email URL Directory Listing (GET Section 6)
- 7 Selective Call Acceptance Services (GET Section 43)

2. Rates and Charges

Descriptions (Notes 1 and 2)	Nonrecurring <u>Charge</u>	36-Month Rate
Full Access 3-Line Business Complete Connections	\$ 187.00	\$ 305.00
Full Access 5-Line Business Complete Connections	313.00	450.00
Full Access 5-Line Centrex 2000 Deluxe Lines	153.00	405.00
Full Access 7-Line Business Complete Connections	460.00	600.00
Full Access 7-Line Centrex 2000 Deluxe Lines	225.00	510.00

Note 1: Rates are to be applied per customer, per location. Customers are limited to the package per location. location. OF KENTUCKY **EFFECTIVE**

Note 2: Rates are applicable for all Rate Bands.

(M)

(T)

Material appearing on this page was previously on pages 2 and 5.

PURSUANT TO 807 KAR 5:011 SECTION9 (1) EXECUTIVE DIRECTOR

JUN 2 3 2004

Issued: May 24, 2004 Effective: June 23, 2004